WILLIAM CLINE

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PERFORMANCE SUMMARY

Recognized for enhancing international tourism sales and adept at navigating diverse economies. A valued strategist with a flair for solving complex business issues and fostering cross-sector collaborations. Persistent in unveiling new revenue streams and ensuring customer loyalty, praised for building profitable, lasting affiliations. Excels in initiating and implementing critical global projects, contributing strategic planning and business expansion insights in varied economic landscapes with adaptability and precision.

ACHIEVEMENT CATEGORIES

Marquee Account Capture	• Destination Branding	• Executive Staff	• Training & Development
Global Sales Development	• Strategic Planning	DevelopmentSales Strategy /	Business Development
Revenue Capture/	Business Unit Creation	Development Social Media Integration 	Creative Strategies
Negotiations			er en er

ACHIEVEMENT CATEGORIES DETAILED

<u>CLINE GROUP INC</u>, **PLANO, TEXAS** (A 30+ year-old specialized consulting company with multinational experience)

<u>CEO/President</u>, Executive Management and Business Consultant to Multinational Companies and Foreign Governments

ACHIEVED WHILE CEO/PRESIDENT (1990 – PRESENT)

Scope of Responsibility & Achievement: Founded a marketing and business consulting firm, aiding companies and foreign governments in creating and launching new marketing and business initiatives within the tourism sector. Tasked with consulting to instill behavioral change aligned with the mission and goals of each entity and target market. These efforts have led to a 100% increase in global sales within five years, generating billions in tourism dollars attributed to innovative and creative new business initiatives. The following are examples of the more notable contributing events:

- Marquee Account Capture: Asked by a client to secure Carnival Cruise Line as a premier provider of services for shore excursions, resulting in deploying multiple teams in various locations to service the contract. Negotiated the contract, developed tools and techniques while preparing, educating and evolving selling dynamics and resolving issues. This resulted in a long-term highly profitable business unit for the client, generating over 50% of their revenues in just three short years.
- International Sales Development / Training / Roll Out: Tasked by a client located at Atlantis Resort in Nassau, Bahamas to deploy new activities, develop sales channels, and train an international staff. Using a system deployed in the military, created, tested and implemented an innovative employee assessment and evaluation system that was utilized across a dozen specialized business units. This refined approach to employee development was expanded to encompass over 300 personnel across two countries, elevating organizational competence and performance while increasing sales and consumer satisfaction.

1990 - PRESENT

ACHIEVED WHILE CEO/PRESIDENT (1990 - PRESENT) CONTINUED...

- Strategic Creative Excellence: Engaged by international governments to solve tourism problems with vertical sports marketing managed teams to create new approaches and methods of attracting and securing new target markets. Through cooperative strategic alliances, established co-op marketing budgets as well as assisted in the creation of marine parks, diving buoy systems and other cross-sector initiatives in Bonaire, The Bahamas, Grenada and Barbados to preserve the underwater environment while sustaining the dive tourism product. Organized governments and private sector to work in cooperation in marketing and environmental efforts.
- **Business Unit Creation:** Tasked with creating and overseeing a team to design and establish new business units in multiple Bahamian locations. Crafted a detailed business proposal to secure loan financing, adhering to legal requirements and lender criteria. Oversaw the entire construction process, from budgeting to completion. Implemented a robust annual operating budget and a long-term capital plan, while building a competent team. Managed risks effectively and fostered strong relations with all stakeholders, achieving a growth from one to six retail outlets in three years.
- Social Media Integration & Execution: Created a mufti-platform integrated system for content creation and publishing across Facebook, Twitter, Instagram, Pinterest and LinkedIn. Multiple channel content system was created and managed for various clients in Real Estate and Tourism. Resulted in millions of impressions per month for clients on social media.
- Branding & Destination Marketing: Managed and directed international staff in government tourism and private-sectors to launch identifiable campaigns that drive tourism growth, while conforming to overall destination brand guidelines where present. Unique campaigns created include "Bonaire. The Natural Choice," "Dive Into Our History" for Grenada, "It's Bigger in The Bahamas," "Bob Soto's Has Us By The Walls," "Quit your Beaching, Dive Provo", plus created and launched SCUBA DIVING magazine and THE SCUBA TOUR (now DEMA's Go Dive Now Tour) and dozens of other memorable campaigns and programs.

CORPORATE PHILANTHROPY

DIVE NEWSWIRE, GILBERT, ARIZONA Dive Industry Research Editor

2023 – PRESENT

Scope of Responsibility: With years of experience in SCUBA diving research, well-acquainted with the nuanced aspects of the diving industry, determined to leverage this expertise to make substantial contributions to its expansion and development. Specialized in analyzing and synthesizing complex data to produce highly accurate and relevant content. Engaged in ongoing professional development, staying abreast of trends and technologies to foster industry advancement.

DEMA (DIVING EQUIPMENT & MARKETING ASSOCIATION, SAN DIEGO, CALIFORNIA *Elected Vice-Chairman, Board of Directors* 2012 – PRESENT

Scope of Responsibility: Served over a decade on the DEMA (Diving Equipment & Marketing Association) Board, notably as Vice-Chairman, guiding its innovative direction and leadership. Chaired various committees, including Research and Consumer Marketing, and spearheaded the Young Professionals Task Force. Managed budgets, led projects, and shaped strategic industry directions. These contributions significantly elevated DEMA's reputation, positioning it among the nation's top 25 trade shows. Currently serving in this industry-elected voluntary role.

CORPORATE PHILANTHROPY CONTINUED...

JEAN MICHEL COUSTEAU'S OCEAN FUTURES SOCIETY, SANTA BARBARA, CALIFORNIA 1995 – 1997 Created Branding, Corporate Identification and Business Consulting

Scope of Responsibility: Tasked with creating an iconic identity for the son of world-famous Jacques Yves Cousteau, Cline Group worked with executives and Jean-Michelle Cousteau to craft the brand identification for the organization. Projects executed include logos, letterhead, trade show materials and general diving industry fundraising business consulting.

EDUCATION

HERIOT-WATT UNIVERSITY, EDINBURGH BUSINESS SCHOOL, EDINBURGH, SCOTLAND MBA IN PROGRESS

MEMBERSHIPS, TRAINING & CERTIFICATIONS

PADI Course Director Instructor Trainer Certification Member, DEMA Member, DAN Member, American Bar Association (ABA) Member, Internet Marketing Association Google SEO Certified Partner Training Member, SEO Pros International Former Real Estate Broker in California & Missouri U.S. Coast Guard Captain (50 ton) Black-Belt, Tang So Doo Association Private Pilot Rated

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